



October 21, 2011

ACCELA
Government Software

focus

Designed for all staff and departments who use Accela.

IN THE SPIRIT OF BECOMING THE BEST

When opportunity knocks, swing the door wide open! That's how we feel about the Accela Automation project. We have already reported numerous breakthroughs and residual successes and the project is only weeks old. People across the board have come together to create new solutions for old problems. They are taking advantage of the opportunity of change which is before us. What a great time to improve processes and customer service. What a great way to come together. Let's keep some goals constantly out in front of us. Let's make Lincoln the easiest City for the completion of development projects. Let's service customers intuitively. A new season is upon us and change is in the air. We want to do everything possible to empower you during this change and to support your effort and your ideas. We are always looking for the best ideas, no matter who you are, or what your position. Please bring them on!

ELECTRONIC DOCUMENT MANAGEMENT SYSTEMS

There is a large scale interest from the user base regarding electronic document management systems (EDMS) and electronic document review (EDR) solutions for the Accela Automation implementation. A review of Accela's EDMS version was given by Accela's Matt Hart. The EDMS system looks straight forward enough, however the review participants had numerous questions that will require follow up from Matt. We did learn that third party products such as Project Dox and On Base have product hooks in Accela. We will continue to sort out options in the future to determine the best fit for the Accela Automation project using your continued input.

ACCELA LEAD ANALYSIS SESSIONS:

The Accela lead analysis sessions have been very productive. To date there have been 10 permit consolidations. This means that the original 80 Accela lead sessions is shrinking through the consolidation and/or combining of permits. This leaves more opportunities for the remaining 70 permit types to spill into Accela lead sessions. We are expecting additional consolidations to be uncovered through future analysis sessions.

This week Matt Hart and Shauna Minor were on site for the following analysis center sessions:

Planning - Administrative Amendments/Change of Zone - Preliminary/Final Plats - Annexations/Change Zone Amendments

Building & Safety - Mechanical/Plumbing - Regulation/Occupancy - Curb Cuts/Demolition

Next week Accela's Brenda Berens and Darren Koontz will be on site for the following analysis center sessions:

Health - Wastewater - NPDES (\$400)/Master Inst SWWT - Recycle/Cleaner Liquids

PW&U - Private Construction Agreements - Impact Fees - Economic Development Information



Harry Kroos of Engineering Services Participates in Accela Analysis Session

Please print a copy of this newsletter for staff, who do not have e-mail.

Congratulations to Mark Kenne, this week's recipient of the **Question of the Week** award – the “I Wake” coffee mug. Mark's humorous reply to all will certainly be an amusing moment to remember. Thank you Mark for the splash of humor!

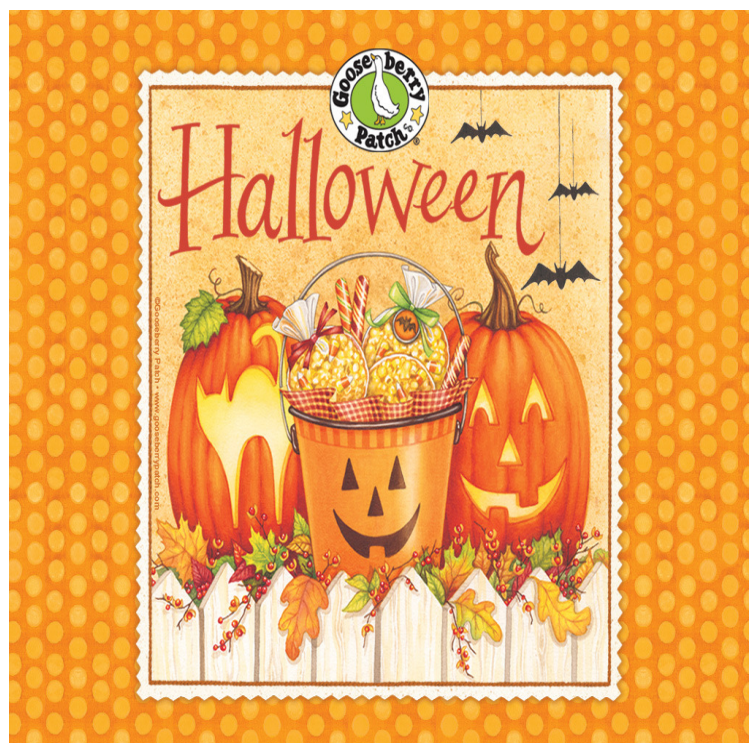
Next week's prize is the “Life Has Its Ups and Downs Yo-Yo!” It's ultra cool so you will want to send your immediate response to this week's question to Jim Walkenhorst.



QUESTION OF THE WEEK: Is there anything about Accela Automation or the project that you would like to learn more about (and what is that)? **E-Mail:** jwalkenhorst@lincoln.ne.gov

Something to think about: “I once fell in the wishing well and found myself swimming with all the other wishes.”

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